How the Wealthiest Real Estate Agents Structure Their Businesses

Page 2

West Coast Markets
Dominate Demand for Jobs

Page 6

Should You Put Up Security Cameras?

Page 7



VALLEY

EUGENE · SALEM · ALBANY · CORVALLIS

Published in association with Multifamily NW and Rental Housing Association of Oregon



5 Features that Appeal to Young Professionals

Кеерн

Demand from millennials and young professionals with higher incomes are major drivers of the current rental market. Rental properties can easily be redeveloped or rebranded to include target-market needs and amenities.

If your property wants to target young professionals, here are 5 rental features that are emerging trends.

ACCESS TO CENTER-CITY JOBS

Easy travel to the main city center is a key factor for young professional renters. Short commutes to town centers and multiple transportation options can boost interest in your rental.

COMPETITIVE RENTAL PRICES

Young professionals are not very price-sensitive, but in a competitive market, it's important to be sensitive to your competitors' rates and take into account what other amenities they

See '5 Rental' on Page 3

PRSRT STD US Postage P A I D ALBANY, OR PERMIT NO. 188

Rental Housing Journal, LLC 4500 S. Lakeshore Drive, Suite 300 Tempe, Arizona 85282

Oregon Senate Bill Aims To Set Rent Control Limits On Landlords

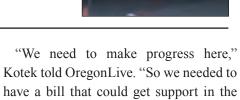
RENTAL HOUSING JOURNAL

A bill in the Oregon Senate, SB 608, would limit landlords to a 7 percent rent increase each year and essentially ban nocause evictions after a year.

Oregon Gov. Kate Brown has signaled her support for the bill. Brown believes those ideas "are innovative and will give renters some peace of mind," spokeswoman Kate Kondayen told Oregon Public Broadcasting.

Powerful House and Senate leaders have lined up behind the bill which looks to pass in this legislative session.

"Speaker Tina Kotek (D-Portland) and Sen. Ginny Burdick (D-Portland) have innovative proposals that will give renters some peace of mind. Oregon families are counting on us. They are counting on us so they don't have to make a choice between paying the rent and staying home Oregon Gov. Kate Brown says a proposed bill advocating limits on rent control contains ideas that "are innovative and will give renters some peace of mind," according to a spokesperson.



Portland Mayor Ted Wheeler has endorsed the concept of the bill but said See 'Bill' on Page 4

with their newborn," the governor said.

House Speaker Kotek proposed in 2017 to eliminate no-cause evictions and lift the state's 1985 ban on rent control, allowing cities to create their own rent control policies. That effort failed in the Senate after passing in the House.

Legislation Seeks to Ban 'Pet Rent'

RENTAL HOUSING JOURNAL

Saying it unfairly penalizes animal and pet owners, legislators in Oregon have introduced a bill to ban landlords from charging pet rent

Three Oregon legislators
— Reps. Rob Nosse
(D-Portland), Karin Power
(D-Milwaukie), and Tawna
Sanchez (D-Portland) — have
filed a bill that proposes to
outlaw pet rent, according to

The Oregonian's Gordon Friedman, who first spotted the bill.

"I understand the importance of deposits to account for possible tenant pet damage," Power told Willamette Week, "but pet rent unfairly increases a tenant's cost to rent without any causal relationship to the impact that their pet may or may not have on the premises.

"Pet rent simply penalizes pet ownership



by charging a premium to those tenants, and can be exorbitant — more than a few hundred dollars a year."

House Bill 2683 would prohibit landlords that allow pets from charging tenants additional rent or fees based on possession of pets.

The bill states a landlord may not increase the rent or charge to a tenant a one-time, monthly or other periodic amount based on the tenant's possession

of a pet.

Senate."

If the bill passes it would "only apply to rental agreements that are entered into, renewed or modified on or after the effective date."

The bill defines rent as "any payment to be made to the landlord under the rental agreement, periodic or otherwise, in exchange for the right of a tenant [and any permitted pet] to occupy a dwelling unit to the exclusion

of others and to use the premises." "Rent" does not include security deposits, fees or utility or service charges.

The bill also defines a security deposit as a "refundable payment or deposit of money, however designated, the primary function of which is to secure the performance of a rental agreement or any part of a rental agreement." "Security deposit" does not include a fee.

Colorado

Published In Conjunction With:

RHIGHENTAL ARIZONA

THE STATE OF THE STATE O

















Sponsored Content

Here's How the Wealthiest Real Estate Agents Structure Their Businesses

By Michael Bowman, Esq.

Real estate agents who are also real estate investors (we will call them "agent-investors" in this article) must carefully segregate their activities to maximize the tax benefits and liability protection available to them under the law. The three primary activities agent-investors engage in are: selling (as a real estate agent), investing (buying, selling and renting their investments) and managing (operating their investment properties). This article will discuss how agent-investors may use different business entities to segregate their activities in order to maximize their tax benefits and liability protection under the law.

SELLING: USE AN S CORPORATION

Not every state allows real estate agents to use professional corporations (also called professional service corporations) in their real estate agent businesses, but many do. If you are a real estate agent in a state that allows you to use a professional corporation, then you should do so and elect for the entity to be taxed as an S corporation with the IRS for two main reasons.

First, limited liability protection. Using a professional corporation in your real estate agent business segregates those activities from your other activities. Therefore, if your professional corporation gets sued by a vendor (let's say a social media marketing company) and loses, then the judgment creditor cannot try to recover by going after your home or your rental properties because those assets are owned by other "persons" (your home is owned by you individually and your real estate investments will be owned by your LLCs).

The second reason to use a professional corporation is so you can take advantage of profit distributions. Real estate agents are responsible for paying self-employment (Social Security and Medicare) taxes. The amount of these taxes is normally about 15.3% of your income. However, if you operate your business using an S corporation (after filing a Form 2553 with the IRS), then instead of classifying all of your income as salary subject to the 15.3% self-employment tax, you may classify a portion of your income as profit distributions instead and avoid the 15.3% self-employment tax on those amounts.

INVESTING: USE A LIMITED LIABILITY COMPANY

A limited liability company ("LLC") is an excellent real estate investment tool. You probably have a basic understanding as to why, but many investors don't have a good grasp on the difference between inside and outside protection, so let's go over it together.

LIMITED LIABILITY: INSIDE PROTECTION AND OUTSIDE PROTECTION

Your LLC is an entity separate from you under the law, even if you are the sole member. Therefore, when you use an LLC to own your real estate investments you will have limited liability protection, meaning that you will not be held personally responsible for the LLC's obligations and liabilities.

Basically this means if a tenant is injured on your property and wins a large judgment, that judgment will be against your LLC and not against you individually. Therefore, your LLC's judgment creditor, will not be able to take your real estate agent business or your personal residence to satisfy their judgment. They will also not be able to recover against other properties you own through other LLCs.

This type of limited liability protection is known as inside protection because it refers to liabilities that arise from inside the LLC (from the property investment owned by the LLC). This is what most advisors and investors are referring to when they talk about limited liability protection.

There is second kind of limited liability protection called outside protection, which most people are not

familiar with. Outside protection pertains to liabilities that arise from outside the LLC (not related to the LLC or the investment property owned by the LLC). Instead, the liability arises directly from you.

A good example would be if you were involved in a car accident and the other driver won a large judgment against you for personal injuries. In most states, the courts will allow the judgment creditor to recover from all of your personal assets to satisfy their judgment, including by taking your ownership interest in your LLCs. That is not the case for a Nevada or Wyoming LLC though.

Nevada and Wyoming laws will only allow your personal judgment creditor to obtain distributions paid to you from your LLCs via a charging order, but they do not allow your judgment creditor to take your ownership interest in your LLCs. Therefore, Plaintiff's lawyers are more likely to settle more quickly when they learn that your real estate is owned by a Nevada or Wyoming LLC.

There are certain strategies that you must implement as to where to form and register your investment LLCs (you shouldn't form them in Nevada or Wyoming and then simply register them in your home state) and whether your LLCs are manager-managed or membermanaged to maximize your privacy and limited liability protections under the law. We talk about those strategies in more detail in our other articles and videos. Please allow us to help you with this.

MAINTAIN COMPANY FORMALITIES

If you use an LLC, then you must treat it as a separate entity (this same rule applies to your professional corporation and your management corporation as well). Plaintiffs may look to "pierce the corporate veil" and ignore your LLC in order to recover from your personal assets, i.e., defeat inside protection.

Here are three quick tips to avoid a court piercing your LLC's corporate veil:

- 1. Sign all of your LLC's contracts as your LLC, not as you.
- 2. Open a separate bank account for your LLC. Don't commingle your personal funds with the LLC's funds.
- 3. Hold regular meetings and document them with minutes and resolutions. All documentation should be filed and kept with the company's other records.

A SEPARATE LLC FOR EACH PROPERTY?

Some landlords own multiple properties and wonder whether they should form a separate LLC for each one. How many LLCs you use is really a matter of your own unique tolerance for risk. Of course, each time you form an LLC you will increase the administrative costs involved (formation and renewal fees, bank accounts, books and records, etc.). In general, we advise clients to keep high-performing assets with good cash flow separate from lower-performing assets with not as good cash flow.

Though we will not discuss it in detail here, it is worth mentioning that some states allow for the creation of Series LLCs. A Series LLC is a relatively new type of entity that allows an owner to create an unlimited number or series of LLCs within the main LLC. Each series LLC within the original LLC operates as a separate entity with its own name, bank account, EIN, books and records, etc. The Series LLC may be a good option for investors who own multiple investment properties but want to avoid forming a separate LLC for each property they own.

Managing: Use a management corporation

If you hire a manager to manage your investment property, the money you pay them will be a deductible expense to your LLC, but you will lose control over those funds once they are paid. If you are able to manage your own investment properties, then you should use a management corporation to maximize your control over the money you spend on property management services. Here are the basics.

CREATE A C CORPORATION

Form a C corporation which is owned by you as the shareholder, to act as the manager of the real estate investments owned by your LLCs. A C corporation is different from an S corporation in the way it is taxed, which you may be familiar with.

AVOID PAYING YOURSELF DIVIDENDS FROM THE C CORPORATION

Most investors and their advisors assume that small business owners should always use an S corporation rather than a C corporation to avoid the double taxation that occurs when a small business owner pays himself a distribution or dividend out of his C corporation. If you pay yourself dividends out of your C corporation, then that common assumption might be true, but Anderson Advisors does not advise its clients to pay dividends to themselves out of their C corporations. Instead, we help our clients plan on how they may spend all of the C corporation's money so that none of it is paid out to shareholders as dividends. This will allow you to retain control over the money that you pay to your management corporation and still receive the advantage of being able to expense the management fees to your LLCs.

SUBSTANCE AND DOCUMENTATION

To avoid IRS trouble with your management corporation, your goal will be to create a bona fide management entity that is not a sham company created solely to bypass the tax laws. Here is how you do it.

The management fees must be reasonable. The management fees must be comparable to the management fees your LLCs would have otherwise paid to a bona fide third-party property manager in an arm's length transaction. In other words, your LLCs should be paying your management corporation market rates.

You must have a bona fide business purpose. Bona fide business purposes for using a management corporation include: limited liability protection; centralizing and simplifying the collection of rents from multiple landlord LLCs; minimizing accounting and bookkeeping costs; providing a true service that would otherwise be provided by third parties (your management corporation will do actual work, collecting the rents from your investment properties and performing other duties just like a third party unrelated property management company would do for your LLCs). Your management corporation must perform actual services.

You do not want it to appear that tax reduction was your primary motivation in creating the management corporation structure. Your LLCs should enter into written contracts with your management corporation just like you would with any third-party property manager. You must document the work your management corporation does for your LLCs by keeping detailed logs (e.g., date, description of work, time spent, etc.). As we discussed above with regard to your LLCs, your management corporation must also carefully maintain its entity formalities by keeping accurate accounting and business records, holding meetings and keeping minutes, maintaining separate bank accounts, etc.

This article covers just a few tax and liability planning tips applicable to agent-investors. Let us help you maximize the potential tax and liability protection advantages available to you.

The legal, business, and tax professionals at Anderson Advisors would be happy to discuss your current circumstances and investment goals with you to help you decide how to best organize your business. Contact us today for a consultation at 800-706-4741 or visit us at www.andersonadvisors.com.



President: Ken Schriver • Vice President: Phil Owen President Elect: John Sage • Past President: Ron Garcia Secretary: Lynne Whitney • Treasurer: Sandra Landis • Office Manager: Cari Pierce



10520 NE Weidler, Portland, OR 97220 -503-254-4723 • Fax 503-254-4821

www.rhaoregon.org

RHA Oregon President's Message

Are You Ready and Willing to Step up as a Volunteer to Help Keep Our Organization Moving Forward?

"Volunteering is the ultimate exercise in democracy. You vote in elections once a year, but when you volunteer, you vote every day about the kind of community you want to live in."

- Unknown

I have been fortunate to have lived in several communities over the course of my life where, through volunteering, I have had the opportunity to "cast my vote" about the kind of community I wanted for me and my family. I became involved with Rental Housing Alliance Oregon when I moved back to Portland three years ago in part because of the commitment of our members to community service. Most of our members are small business owners and operators, whether landlords, or vendors, or both. As such, we are all very busy people. Yet I am consistently impressed at the number of RHA members that find the time to volunteer to make our community a better place. This devotion to volunteering and community service is embodied in our slogan, which affirms that we "...set the standard for community participation by landlords."

If you were to review RHA's list of volunteer board members you may notice recent changes in board composition. After many years of dedicated service, Ami Stevens, Liz Carpenter, and Mihyun Pratt are taking a break from their board service, although they will continue to be involved in committee and subcommittee work. At our December holiday dinner, we recognized these volunteers along with our immediate past president Ron Garcia, who also received the Al Moulton and Sharon Fleming-Barrett Volunteerism Award. I encourage you to thank them for their work with RHA the next time you see them at one of our functions.

At that same December meeting we installed three new board members: Tamara Evans, Jake Ramirez, and Violet Anderson. Please seek them out as well and thank them for their willingness to help our organization. We will share more about each of them, as well as other board members, through a new Spotlight feature in each month's UPDATE newsletter. President-Elect John Sage was featured last month, and Ron Garcia is featured in February's issue.

Now it's your turn.

We need volunteers to serve on our board, as well as on several committees. I know that every member of RHA has a skill that can be brought to bear improving our organization. With the support of the board, our committee chairs are taking charge of several aspects of RHA in order to make it the premier resource in Oregon for landlords and vendors.

For example, the Membership/Marketing committee will be focused on growing our membership through new marketing efforts, including social media. That committee will also be exploring ways in which our landlords and our affiliate members can more effectively connect. The Program Committee is always seeking out knowledgeable dinner speakers and venues, as well as individuals to help with Starry Night and our Annual Picnic this summer. The Education Committee is already selling out classes this year; demand for timely, quality instruction is only going to increase as statewide legislation and local ordinances change how we operate our businesses. Our committee chairs and board members are amazing folks, but they cannot do this work alone. We need your help. Please call the office and let them know that you are interested in volunteering for RHA in order to help make our community a great place to live.

Sincerely,

Ken Schriver, RHA Oregon President

5 Rental Features that Appeal to Young Professionals

Continued from Page 1

are offering that could capitalize on this renter market.

TRENDY AREA

City centers and areas with an abundance of new restaurants, bars and nightlife make for the best areas for millennials and young professionals. If your property is in an urban area, be sure to spotlight these areas in your marketing efforts.

SOCIAL AMENITIES

A fitness center, clubhouse or common spaces for socializing are very attractive to this demographic. Young professionals are out and about working

networking most of the day, so smaller apartments will fit their needs perfectly well. On the other hand, social amenities - areas in the property that can allow for entertaining and shared activity become more valuable and necessary. As for fitness centers, offering free classes that encourage group participation and socializing trends to draw in more young

professionals.

BUSINESS CENTER

Similarly, renters are demanding a co-living environment where they can entertain but also work. A common space for co-working and remote office work is an important element that this demographic desires.

NAME						
ADDRESS						
CITY		STATE		Z	IP	
E-MAIL ADDRE	SS					
laman: □ OWNER	□ INVESTOR □ PI	ROPERTY MANA	GER	□ VENDOR	ł	□ OTHER
*Print subscription	ns \$25/year \$15 each additi	onal market		\$8	B each ad	ditional market
I would like:	☐ PRINT	☐ E-MAIL				
Editions:	☐ ARIZONA ☐ SALEM/EUGENE, OR	☐ COLORA	NDO E/TACOMA	□ POR¹ □ UTA	TLAND, (H	OR
□VISA □ MA	STER CARD					
CARD NUMBE	R		EXP.		CVV	
NAME ON CAI	RD				_	

Publisher/General Manager	Website
John Triplett	www.RentalHousingJournal.com
Editor-in-Chief Linda Wienandt Associate Editor Diane Porter Sales Manager Terry Hokenson	Mailing Address 4500 S. Lakeshore Drive, Suite 30 Tempe, AZ 85282 Email info@rentalhousingjournal.com Phone (480) 454-2728 - main (480) 720-4386 - ad sales

Are You Subconsciously Discriminating Against Tenants With Limited English Proficiency?

By Ellen Clark

Do you only let tenants submit maintenance tickets in English?

Do you prioritize requests from those who speak English over those who do not because it is easier and quicker?

Do you provide poor translations of leases because it is easy and cheap?

Suddenly, whether you meant to or not, you've essentially discriminated based on national origin, which is illegal under the Fair Housing Act.

It is estimated that more than 25 million people in the United States have limited English proficiency or LEP.

A person with limited English proficiency may not speak, read, write, or understand English as well as a person who grew up with English as their first language.

About 80% of LEP people in the United States in 2013 were born in a foreign country. Being from another country does not automatically mean a person has LEP, of course, but there is a strong connection between LEP and national origin.

Why is this important?

Imagine you have a policy or practice that treats LEP people differently:

grace hill

TRAINING TIP OF THE MONTH

- Maybe you only let residents submit maintenance tickets in English to make things easier on your maintenance staff.
- Perhaps you translate leases and other documents with Google translate because it is free and you can't afford a good translator.
- Maybe you take resident maintenance requests out of order so someone who speaks the same language can help an LEP customer.

Remember the statistic mentioned earlier that about 80% of LEP people in the United States in 2013 were born in a foreign country? This means four out of five people affected by the policy or practice that treats LEP people differently will be people born in other countries.

So how can you avoid policies and practices that have a disparate impact on people who are LEP? Here's what HUD

80% of people in the U.S. with limited English proficiency in 2013 were born in a foreign country. This means four out of five people affected by the policy or practice that treats LEP people differently will be people born in other countries.

recommends:

- Never refuse to work with people who are not fluent in English. Claiming you don't have the resources won't hold up as a justification for your actions.
- Treat everyone the same, regardless of whether they have difficulty speaking English or speak with an accent.
- Allow enough time for prospects to review leases and other documents, particularly those who may need to translate it to review it properly.
- Don't provide poor translations. Your intentions might be good, but a poor translation can be confusing and misleading.
- Don't restrict the languages that can be spoken in your community. An "English Only" mandate is unnecessary, unwelcoming, and discriminatory.

Ellen Clark is the Director of

Assessment at Grace Hill. Her work has spanned the entire learner lifecycle, from elementary school through professional education. She spent over 10 years working with K12 Inc.'s network of online charter schools, and later, at Kaplan Inc., she worked in the vocational education and job training divisions, improving online, blended and face-to-face training programs, and working directly with business leadership and trainers to improve learner outcomes and job performance. Ellen lives and works in Maryland, where she was born and raised. About Grace Hill: For nearly two decades, Grace Hill has been developing best-in-class online training courseware and administration solely for the Property Management Industry, designed to help people, teams and companies improve performance and reduce risk. Contact Grace Hill at 866.472.2344 to hear more.

SIMPSON APARTMENTS **SALEM**

8 UNITS | \$785,000





GABEJOHANSEN

APARTMENT**BROKER**

PRINCIPAL BROKER/OWNER LICENSED IN THE STATE OF OREGON

503.390.6060 gabe@smicre.com www.smicre.com



Bill Aims To Set Rent Control Limits

Continued from Page 1

he still has some questions about various aspects of the bill, including how it will affect affordable housing. On balance, however, he supports the Legislature pursuing it, although he will reserve his final judgement until he sees the final version.

OREGON SENATE BILL 608

- Prohibits a landlord from terminating month-to-month tenancy without cause after 12 months of occupancy. Provides exception for certain tenancies on building or lot used by landlord as residence.
- Allows a landlord to terminate tenancy with 90 days' written notice and payment of one month's rent under certain conditions. Exempts landlord managing four or fewer units from payment of one month's rent.
- Provides that fixed-term tenancy becomes month-to-month tenancy upon ending date if not renewed or terminated.
- Allows landlord to not renew fixed-term tenancy if tenant receives three lease violation warnings within 12 months during term and landlord gives 90 days' notice.
- Limits rent increases for residential tenancies to one per year.
- Limits maximum annual rent increase to seven percent above annual change in consumer price index.
 - Requires Oregon Department



of Administrative Services to publish maximum annual rent increase percentage.

"Just-cause [evictions] and rent control need to go hand-in-hand for either to be effective," Nicole B. Montojo, a housing research analyst at the University of California, Berkeley, told *Willamette Week*.

A landlord subject to rent control but not to restrictions on evictions could kick a tenant out for no reason and raise the rent, Montojo explains.

"If you had a just-cause [bill] but no rent control, the landlord could just raise the rent and force someone out."



MO48 OR-WA Utilities Set-Up and Transfer Agreement UTILITIES SET-UP AND TRANSFER AGREEMENT PROPERTY NAME / NUMBER SENT NAME(S) NUMBER STREET ADDRESS

FORM OF THE MONTH

RESIDENT NAME(S)					
JNIT NUMBER	STREET ADDR	RESS			
CITY			STATE	ZIP	
MOVE-IN DATE					
MPORTANT-RE	AD CAREFULLY!				
Dear Future Resident	:				
The utility company(is move-in. If you fail to the date you move in	es) will also be notified contact them, you w n.	I to remove the privill have an intere	roperty name from the ruption of service. Y	pany(ies) to advise thei te temporary service as fou will be held respon	of the date of planned nsible for the bill from
or Owner/Agent's rec pefore your keys can	cords. Please return th n be issued.	is sheet with the		tain your new account r t exception, this docu	
	tion may be helpful in				
JTILITY COMPANY		PHONE		NEW ACCOUNT # (F	TUTURE RESIDENT FILL IN)
	are of this matter in a t	imely way will gre	eatly assist in the mo	ve-in process.	
our efforts to take ca					
our efforts to take ca					
		DATE			
X RESIDENT		DATE			
X RESIDENT		DATE	X OWNER/AGENT		DATE
X RESIDENT X RESIDENT					DATE
X RESIDENT X RESIDENT					DATE
X RESIDENT X RESIDENT X RESIDENT		DATE	OWNER/AGENT		DATE
X RESIDENT X RESIDENT		DATE	OWNER/AGENT		DATE
X RESIDENT X RESIDENT X RESIDENT X RESIDENT		DATE	OWNER/AGENT ADDRESS		DATE
X RESIDENT X RESIDENT X RESIDENT X		DATE	OWNER/AGENT ADDRESS		DATE
X RESIDENT X RESIDENT X RESIDENT X RESIDENT X RESIDENT X		DATE DATE	OWNER/AGENT ADDRESS TELEPHONE		DATE

This is a form to better structure move-ins to show which utilities service the rental, with the expectation that the approved applicants will contact the utility companies and set up accounts in their names as a prerequisite of signing the Rental Agreement and receiving keys. Ideally, this form would be distributed at the time the approved applicant signs the Agreement to Execute Rental Agreement form when an execution deposit is collected.

The Multifamily NW Forms Collection is available immediately and electronically at www.RentalFormsCenter. com, via electronic subscription software through www.tenanttech.com & by mail or pick-up of printed triplicate forms at www.multifamilynw.org.

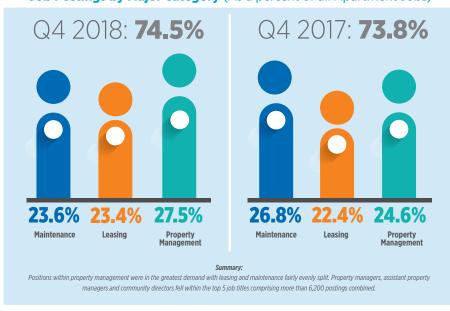


Multifa	mily NW Schedule	
Date	Course	Time
FEB 7	LAW AND RULE REQUIRED COURSE (LARRC)	1:00 PM - 4:00 PM
FEB 8	IT'S THE LAW: PROTECTING YOUR ASSETS	12:00 PM - 1:00 PM
FEB 11	LANDLORD/TENANT PART II	1:00 PM - 5:00 PM
FEB 13	HR ISSUES: CREATIVE POSITIVE WORKPLACES	12:00 PM - 1:00 PM
FEB 20	CAM: MARKETING	9:00 AM - 4:00 PM
FEB 21	FAIR HOUSING FAIR EDUCATION CONFERENCE	8:00 AM - 4:00 PM
FEB 27	PEST CONTROL	1:00 PM - 4:00 PM
MAR 5	CAM: PROPERTY MAINTENANCE	9:00 AM - 3:00 PM
MAR 6	FAIR HOUSING 101	9:00 AM - 12:00 PM

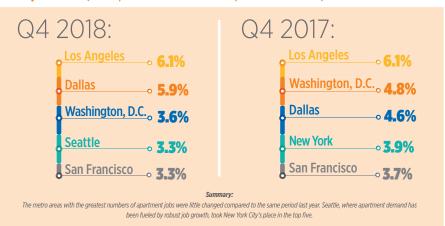
Total Q4 Job Postings in Apartment Industry (% of Real Estate Sector)

Q4 2018: **34.4%** 5-Year Average: 28.2% Q4 2017: **24.3%**

Job Postings by Major Category (As a percent of all Apartment Jobs)



Top MSAs* (As a percent of all U.S. Apartment Jobs)

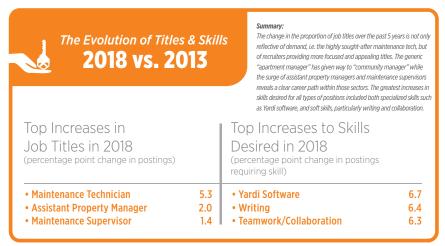


December 2018: % Apartment Jobs of Total Real Estate Jobs



Competing Sectors: Mean advertised salaries by dollar range**







Apartment Jobs Apartment Jobs Education Institute Apartment Jobs Snapshot

West Coast Markets Dominate Demand for Apartment Jobs

RENTAL HOUSING JOURNAL

The apartment industry labor market held its momentum through the final three months of the year, with apartment jobs representing more than 34 percent of job openings in the real estate sector.

The latest National Apartment Association jobs report shows demand levels were well above the recent average of 28.2 percent for this quarter.

West Coast markets Los Angeles, Seattle and San Francisco dominated the top cities for apartment job demand in terms of the sheer number of available positions.

Both Denver and Colorado Springs had the highest location quotients, meaning demand in these markets was three times the U.S. average.

PROPERTY MANAGER JOBS IN **HIGH DEMAND**

Positions in property management were in the greatest demand, with leasing and maintenance fairly evenly split, according to the December report.

Property managers, assistant property managers and community directors were in the top five job titles, comprising more than 6,200 postings combined.

SALARIES FOR APARTMENT JOBS **MORE COMPETITIVE**

Salaries in the apartment sector have been more competitive than the retail trade and hospitality sectors, which have overlapping skill sets for some positions.

High location quotients in Denver, Colorado Springs, Seattle, and Phoenix, among others, present both opportunities and challenges as all sectors are competing for the same pool of labor.

MAINTENANCE-TECH SKILL SET STILL HIGHLY SOUGHT

The change in the proportion of job

titles over the past five years is not only reflective of demand, i.e. the highly sought-after maintenance tech, but of recruiters providing more focused and appealing titles.

The generic "apartment manager" has given way to "community manager," while the surge of assistant property managers and maintenance supervisors reveals a clear career path within those

The greatest increases in skills desired for all types of positions included both specialized skills such as Yardi software, and soft skills, particularly writing and collaboration

The jobs report focuses on jobs that are being advertised in the apartment industry as being available, according to Paula Munger, Director, Industry Research and Analysis, for the National Apartment Association's Education Institute.

JOBS REPORT BACKGROUND

"Our education institute is a credentialing body for the apartment industry. They hear often that one of the biggest problems keeping our industry leaders up at night is the difficulty in finding talent, attracting talent and retaining talent," Munger said. "Labormarket issues are happening in a lot of industries, certainly with the tight labor market we have."

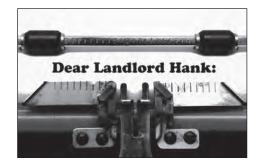
NAA partnered with Burning Glass Technologies. "They have a labor-job posting database that is proprietary," she said, and they can "layer on data from the Bureau of Labor Statistics (BLS). We looked at that and thought we could do something that is really going to help the industry and help benchmark job titles and trends as we go forward." NAAEI's mission is to provide broad-based education, training and recruitment programs that attract, nurture and retain high-quality professionals and develop tomorrow's apartment industry leaders.

Highest Location Quotients***

Retail Trade Hospitali	Retail Trade	Apartments
3.0 San Francisco 1.7 Nashville 2. 2.9 Denver 1.7 Denver 2. 2.7 Colorado Springs1.7 New Orleans 2.	San Francisco 1.7 Denver 1.7 Colorado Springs1.7	Denver 3.0 Colorado Springs 3.0 Austin 2.9 Portland 2.7 Raleigh 2.7

To advertise in Rental Housing Journal, call Sales Manager Terry Hokenson at 480-720-4385 or email him at Terry@rentalhousingjournal.com

Should Landlord Put Up Security Cameras if Rental Property Has Been Burglarized?



A landlord who had a property burglary asks veteran landlord and property manager Hank Rossi about whether security cameras are required.

Dear Landlord Hank: If a rental property has been burglarized, is it the landlord's place to put up security cameras? - **Joyce**

Dear Landlady Joyce: It is the landlord's responsibility to have reasonable security at your property.

Usually that means locking doors and windows. You do not have to put up security cameras or use a home security system, as that would be something the tenant could pay for if they want it.

I would have the damaged door or window, where burglars gained entry, repaired today, so your tenant feels safe.

Does your tenant have renters insurance to pay for stolen items? It should be mentioned in your lease that you strongly urge tenants to have renters insurance.

At my apartment buildings I have the exterior well-lighted at night so tenants feel safe walking from their vehicles to their doors. Walkways and hallways are well-lighted as well.

If your place is a single-family home or duplex, you may want to make sure you have exterior lighting.

You could have a couple of flood lights on the corners of the property and on a motion detector. But if tenants don't keep the switch to that light on it won't work, and that would be tenant responsibility.

Don't be surprised if your tenant wants to move. Let them bring it up though.

They don't have the right to break the lease, unless you were somehow negligent, but you may want to consider letting them out of the lease.

Do you have a neighborhood watch? It is a great idea. And, the Neighborhood Watch sign alone is a deterrent.

Dear Landlord Hank: How do you decide how much you are going to raise rent for tenants in 2019? We have some leases coming up for renewal and



of course just got increases from our insurance company and taxes from the county and school district. How do you decide how much? - Landlord Tim

Dear Landlord Tim: When I have increases in fixed expenses I try, when possible, to pass along the entire cost to my tenants.

If your insurance went up \$300 and your taxes went up \$400, for example, that is \$700 increase total. If you divide that by 12 months it only comes out to \$58.33 per month over an annual lease.

That, to me, is very reasonable and I think most folks could handle that with no problem. I'd be open to discussion if a rent increase could be problematic for a tenant. I would rather not pursue an increase in rent if it is going to cost me a good tenant.

Vacancy costs and rehab costs will more than make up for the small amount of rent you aren't receiving from not increasing a good tenant's rent.

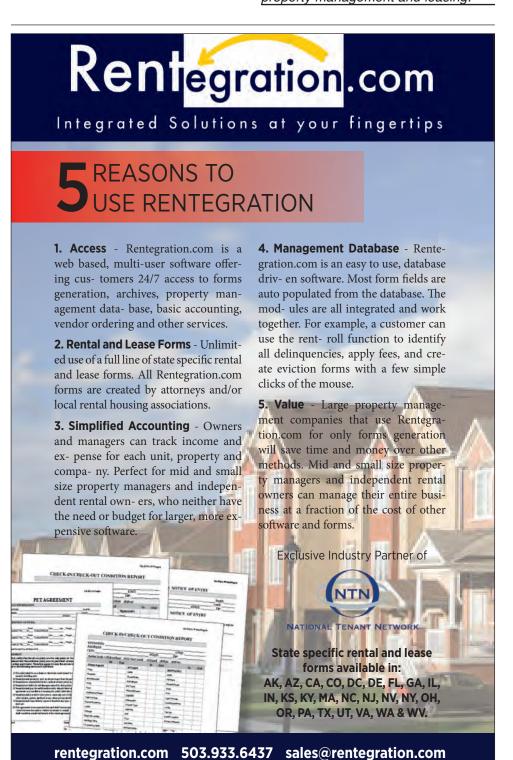
Dear Landlord Hank: Do you always use the same paint color throughout all your rentals or do you sometimes use different interior colors? We are considering an accent color on a wall in the living room, but do not want to offend potential tenants. **- Landlord Eileen**

Dear Landlord Eileen: I always try to use the same color throughout all my rentals. That is the most cost-effective and efficient way, for me. Sometimes I can get away with just touching up, and I always know what color I used last without having to keep track of which unit was painted what color, when.

I use an off-white color with brightwhite trim. I often will have chair rails in my dining rooms and use a darker color below that complements the flooring, and

To advertise in Rental Housing Journal, call Sales Manager Terry Hokenson at 480-720-4385 or email him at: Terry@rentalhousingjournal.com a lighter color above in the same color family. This requires some keeping track of paint colors and is often a pain, but I like the results, it's a warmer look and more inviting to me.

"Landlord Hank" Rossi started in real estate as a child watching his father take care of their family rentals in small-town Ohio. As he grew, Hank was occasionally his dad's assistant. In the mid-'90s he decided to get into the rental business on his own, as a sideline. In 2001, Hank retired from his profession and only managed his own investments. A few years ago he and his sister started their own real estate brokerage, focusing on property management and leasing.







Rental House;

- ✓ Pick up paint
- ✓ Order replacement window
- Check smoke detectors
- ✓ Hire an attorney to make sure we're not overlooking anything important in our leases
- Read Clint Coons' eBook!



DOWNLOAD TODAY!

0

SAVE THE LEGAL FEES AND GET EXPERT ADVICE FROM A REAL ESTATE INVESTING ATTORNEY

This exciting new eBook from attorney Clint Coons is packed with insights from decades of experience that will change the way you look at rental properties.

Get insider tips that will spare you the typical landlord headaches and make you more money year after year.

DOWNLOAD YOUR FREE COPY TODAY

WWW.ANDERSONADVISORS.COM/PRIMER